



Steady Restore

Calm help after a disaster - free, 24/7, in your language.

The Emergency First-Hour Checklist

A calm, step-by-step plan for the first hour after water, fire, sewage, or storm damage at home.



Free download from steadyrestore.com | Questions: hello@steadyrestore.com

The Emergency First-Hour Checklist



First: make sure everyone is safe

- ☐ If anyone is hurt, if you smell gas, or if you see water near electrical outlets or wiring, leave and call 911 first.
- ☐ Get children, older family members, and pets to a safe, dry area.
- ☐ Do not enter standing water that may be touching electricity. Do not touch sewage with bare hands.



Stop the source, if you safely can

- ☐ For water: turn off the main water valve to the home.
- ☐ If it is safe and dry to reach the breaker box, switch off power to the affected rooms.
- ☐ Open windows for ventilation only if the air outside is safe and there is no active fire.



Protect what you can, gently

- ☐ Move dry, valuable, and sentimental items to a safe area.
- ☐ Lift small furniture off wet floors; place foil or wood blocks under legs.
- ☐ Do not risk your safety for belongings - most can be cleaned or replaced.



Document everything for insurance

- ☐ Before cleaning up, take photos and short videos of all damage from several angles.
- ☐ Note the date and what happened. Keep receipts for anything you buy.
- ☐ Do not throw damaged items away until they are documented.



Get help - fast and free

- ☐ Report the loss to your insurance company.
- ☐ Use Steady Restore to get matched, free, with certified 24/7 restoration pros near you.
- ☐ The sooner professional drying and cleanup begin, the less the damage spreads.